IN THE CLAIMS:

1. (Original) A method of monitoring use of an instant messaging user account, comprising:

receiving an instant message;
determining if a transcript of the instant message is to be stored;
storing the transcript of the instant message in a storage device if a transcript of
the instant message is to be stored; and
providing the transcript to a designated monitor of the instant messaging user
account.

- 2. (Original) The method of claim 1, wherein the method is implemented in an instant messaging service provider of a distributed data processing system.
- (Original) The method of claim 1, wherein the method is implemented in a network service provider of a distributed data processing system.
- 4. (Original) The method of claim 1, wherein the method is implemented in a client device of a distributed data processing system.
- Original) The method of claim 1, further comprising: analyzing the transcript to identify at least one characteristic of the transcript, wherein providing the transcript to a designated monitor of the instant messaging user account includes providing information regarding the at least one characteristic of the transcript to the designated monitor.
- (Original) The method of claim 1, wherein providing the transcript to a
 designated monitor includes transmitting the transcript as an attachment to an electronic
 mail message.
- 7. (Original) The method of claim 6, wherein the electronic mail message is transmitted in response to a request from the designated monitor.

Page 2 of 18 Gusler et al. – 10/004,955

- 8. (Original) The method of claim 1, wherein providing the transcript to a designated monitor includes generating a web page through which the transcript is provided to the designated monitor.
- 9. (Currently Amended) The method of claim 5, wherein the at least one characteristic includes at least one of a ranked list of user identifications for most frequent incoming instant messages, a ranked list of user identifications for most frequent outbound target user identifications, a ranked list of most frequent recent incoming or outbound user identifications, a date/time date distribution of instant messages, a time distribution of instant messages, and tracking of contact patterns for a particular user identification.
- 10. (Original) The method of claim 5, wherein analyzing the transcript includes filtering for text including at least one of proper names, addresses and phone numbers.
- (Original) The method of claim 1, wherein determining if a transcript of the instant message is to be stored includes:

looking up a user identification of a source of the instant message in a user database; and

determining if a transcript field indicates if a transcript is to be stored.

12. (Original) The method of claim 11, wherein determining if a transcript of the instant message is to be stored further includes:

looking up a user identification of a destination of the instant message in an approved contact list; and

- determining that a transcript is to be stored if the user identification of the destination does not appear in the approved contact list.
- 13. (Original) An apparatus for monitoring use of an instant messaging user account, comprising:

means for receiving an instant message;

means for determining if a transcript of the instant message is to be stored;

Page 3 of 18
Gusler et al. – 10/004,955

- means for storing the transcript of the instant message in a storage device if a transcript of the instant message is to be stored; and means for providing the transcript to a designated monitor of the instant messaging user account.
- 14. (Original) The apparatus of claim 13, wherein the apparatus is part of an instant messaging service provider of a distributed data processing system.
- 15. (Original) The apparatus of claim 13, wherein the apparatus is part of a network service provider of a distributed data processing system.
- 16. (Original) The apparatus of claim 13, wherein the apparatus is part of a client device of a distributed data processing system.
- 17. (Original) The apparatus of claim 13, further comprising:

 means for analyzing the transcript to identify at least one characteristic of the

 transcript, wherein the means for providing the transcript to a designated

 monitor of the instant messaging user account includes means for

 providing information regarding the at least one characteristic of the

 transcript to the designated monitor.
- 18. (Original) The apparatus of claim 13, wherein the means for providing the transcript to a designated monitor includes means for transmitting the transcript as an attachment to an electronic mail message.
- 19. (Original) The apparatus of claim 18, wherein the electronic mail message is transmitted in response to a request from the designated monitor.
- 20. (Original) The apparatus of claim 13, wherein the means for providing the transcript to a designated monitor includes means for generating a web page through which the transcript is provided to the designated monitor.

Page 4 of 18 Gusler et al. - 10/004,955

- 21. (Currently Amended) The apparatus of claim 17, wherein the at least one characteristic includes at least one of a ranked list of user identifications for most frequent incoming instant messages, a ranked list of user identifications for most frequent outbound target user identifications, a ranked list of most frequent recent incoming or outbound user identifications, a date/time date distribution of instant messages, a time distribution of instant messages, and tracking of contact patterns for a particular user identification.
- 22. (Original) The apparatus of claim 17, wherein the means for analyzing the transcript includes means for filtering for text including at least one of proper names, addresses and phone numbers.
- 23. (Original) The apparatus of claim 13, wherein the means for determining if a transcript of the instant message is to be stored includes:
 - means for looking up a user identification of a source of the instant message in a user database; and
 - means for determining if a transcript field indicates if a transcript is to be stored.
- 24. (Original) The apparatus of claim 23, wherein the means for determining if a transcript of the instant message is to be stored further includes:
 - means for looking up a user identification of a destination of the instant message in an approved contact list; and
 - means for determining that a transcript is to be stored if the user identification of the destination does not appear in the approved contact list.
- 25. (Currently Amended) A computer program product in a computer readable medium for monitoring use of an instant messaging user account, comprising:

first instructions for receiving an instant message;

- second instructions for determining if a transcript log of the instant message is to be stored;
- third instructions for storing the transcript <u>log</u> of the instant message in a storage device if a transcript the <u>log</u> of the instant message is to be stored; and Page 5 of 18

Gusler et al. - 10/004,955

fourth instructions for providing the transcript log to a designated monitor of the instant messaging user account.

- 26. (Original) The computer program product of claim 25, wherein the computer program product is implemented in association with instructions of an instant messaging service provider of a distributed data processing system.
- 27. (Original) The computer program product of claim 25, wherein the computer program product is implemented in association with instructions of a network service provider of a distributed data processing system.
- 28. (Original) The computer program product of claim 25, wherein the computer program product is implemented in association with instructions of a client device of a distributed data processing system.
- 29. (Currently Amended) The computer program product of claim 25, further comprising:
 - fifth instructions for analyzing the transcript log to identify at least one characteristic of the transcript log, wherein the fourth instructions for providing the transcript log to a designated monitor of the instant messaging user account include instructions for providing information regarding the at least one characteristic of the transcript log to the designated monitor.
- 30. (Currently Amended) The computer program product of claim 25, wherein the fourth instructions for providing the transcript log to a designated monitor include instructions for transmitting the transcript log as an attachment to an electronic mail message.
- 31. (Original) The computer program product of claim 30, wherein the electronic mail message is transmitted in response to a request from the designated monitor.

Page 6 of 18 Gusler et al. - 10/004,955 ٠.

- 32. (Currently Amended) The computer program product of claim 25, wherein the fourth instructions for providing the transcript log to a designated monitor include instructions for generating a web page through which the transcript log is provided to the designated monitor.
- 33. (Currently Amended) The computer program product of claim 29, wherein the at least one characteristic includes at least one of a ranked list of user identifications for most frequent incoming instant messages, a ranked list of user identifications for most frequent outbound target user identifications, a ranked list of most frequent recent incoming or outbound user identifications, a date/time date distribution of instant messages, a time distribution of instant messages, and tracking of contact patterns for a particular user identification.
- 34. (Currently Amended) The computer program product of claim 29, wherein the fifth instructions for analyzing the transcript log include instructions for filtering for text including at least one of proper names, addresses and phone numbers.
- 35. (Currently Amended) The computer program product of claim 25, wherein the second instructions for determining if a transcript log of the instant message is to be stored include:
 - instructions for looking up a user identification of a source of the instant message in a user database; and
 - instructions for determining if a transcript log field indicates if a transcript log is to be stored.
- 36. (Currently Amended) The computer program product of claim 35, wherein the second instructions for determining if a transcript log of the instant message is to be stored further include:
 - instructions for looking up a user identification of a destination of the instant message in an approved contact list; and

Page 7 of 18 Gusler et al. - 10/004,955 instructions for determining that a transcript log is to be stored if the user identification of the destination does not appear in the approved contact list.

Page 8 of 18 Gusler et al. = 10/004,955